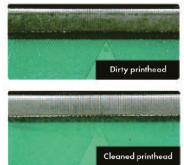Printhead
Cleaning

Label printer manufacturers recommend to **clean the printhead** of a **POS**, **card** or **label printer** with **every 2-3 rolls of labels or ribbons**.

Why do you **care**?

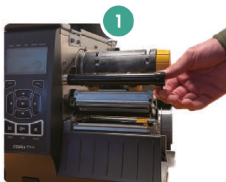**1** **Prevent premature printhead failure**

Save money. The printhead is the most expensive consumable in your label printer and it can cause the most print-related issues. By cleaning it, you will get a longer life out of your printhead.

2 **Produce high-quality images**

Ink residue, dirt and adhesive build-up **will result in poor print quality, or worse.** The cost of unreadable barcodes differs by industry and may includen fines or issues down the supply chain.

Dirty printhead

Cleaned printhead

How to clean a **printhead** and **platen roller**

If you maintain a printhead well, there's no need for scraping or other harsh measures. Open the printer and simply wipe it down with a cleaning pen, wipe or swab.

1

Release the printhead and allow it to cool

2

Wipe the printhead with a pen, wipe or swab

3

Wipe the platen roller (do NOT use a cleaning pen!)

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Printhead
Cleaning

What is the right **cleaning product**?

Printhead cleaning products come in various shapes and forms. You have a choice of cleaning pens, swabs, cards and wipes. What's best for you depends largely on your experience and preference. Often, a combination of products works best. For example, a saturated swab to clean the printhead and a wipe for the platenroller. Manufacturers recommend printhead cleaning with pure Isopropyl alcohol, which actively cleans and evaporates quickly after application. This means that you are back to printing right after a cleaning.

4U-Wipe-40
40 individually sealed saturated wipes

Contains 80% Isopropyl Alcohol
Size wipe: 150 mm x 100 mm (5.91 x 3.94 inch)

4U-Wipe dispenser-100
100 saturated wipes in a container

Contains 70% Isopropyl Alcohol
Size wipe: 178mm x 135mm (7 x 5.3 inch)

4U-Pen-10
10 alcohol-filled pens

Contains 80% Isopropyl Alcohol
Size pen: 140mm (5.5 inch)

4U-ISO swab-25
25 alcohol-filled swabs

Contains 99.7% Isopropyl alcohol
Size swab: 113mm (4.4 inch)

4U-SAT swab-15
15 individually sealed saturated swabs

Contains 99.7% Isopropyl alcohol
Size swab: 127mm (5 inch)

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